

SUPPLY CHAIN · INVENTORY · PHARMACY · PATIENT CARE

Last mile made easy.

Inventory, distribution and pharmacy in one connected platform. Know what is available, reduce avoidable waste and keep daily work moving, online or fully offline.

Works offline

7 languages

22 countries

Award-winning



Up to 70% lost. Make every supply count.

Losses can reach 70% in the last mile of the supply chain for essential commodities. PIMS helps teams track stock, identify risks and direct available supplies where they are needed.



Expiration noticed too late

Total quantities can look healthy while individual batches approach expiration. Finding them late leaves fewer options to use or redistribute them.



Available, but at the wrong site

One site needs stock while another holds a surplus. Shared visibility makes redistribution opportunities easier to identify.



The cost of urgent orders

A shortage means more than a missing item: it can trigger an urgent purchase, an extra delivery and time spent chasing both.



Small differences accumulate

When recorded quantities and physical stock disagree, staff spend time recounting and investigating instead of receiving, picking or serving beneficiaries.



Unsafe or duplicated dispensing

Separate patient and dispensing records can make previous treatment, allergies and possible interactions harder to review.



The same figures entered again

Rebuilding reports from separate records takes time away from reviewing results and responding to issues.

SELF-CHECK

Can your team answer these questions today?

- ☐ How much stock, in value, expired last quarter?
- ☐ Which facility has surplus stock that another needs today?
- ☐ How many beneficiaries received two interacting medicines this month?
- ☐ Can you identify possible duplicate treatments?
- ☐ How long does a full stock count take, and can you explain any differences?
- ☐ What is in transit to each facility right now?
- ☐ Were any vaccines outside their required temperature range this week?
- ☐ Can you trace a batch from receipt to its final destination?

Each unanswered question points to a gap in visibility. See how PIMS helps close it.



IMPACT

Better visibility. Measurable improvements.

Demonstrated results from PIMS deployments.

SOUTH SUDAN 99.8% Inventory accuracy in the first month of use	SOUTH SUDAN 3% Stockout rate stockouts reduced down to 3%	SOUTH SUDAN 41s Core dispensing time down from an average of 4–5 minutes	SOUTH SUDAN 88% Less waiting beneficiary waiting time from 85 to 16 minutes
SOUTH SUDAN 0% Drug–drug interactions zero absolute or fatal interactions, for safer dispensing	SOMALIA 32% Fewer antibiotics dispensed in the first year of use	SOMALIA 14% Fewer injectables dispensed in the first year of use	SOMALIA <0.1% Expired products near-expiry items redistributed in time
SOMALIA 37% Fewer resupply trips in a single resupply cycle, reducing transport needs	SOMALIA 5% Inventory value saved conservative minimum estimate	SOMALIA 100% Return on investment achieved by partners in the first year	GLOBAL 22 Countries across four continents

RECOGNITION



Dubai Humanitarian Award
Best Innovative Solution · 2025



Lynn C. Fritz Medal
Excellence in Humanitarian Logistics · 2023



DG ECHO
Thematic Policy on Supply Chain · 2026

One platform, from planning to point of use.

Ten core modules cover planning, sourcing, inventory, distribution and dispensing. Start with the capabilities your teams need, and add the CCR extension to bring patient care into the same system.

Plan

Source

Receive

Store

Dispense

Replenish

Report



Dashboard & Alerts

See shortages, excess stock and pending work together, then review opportunities to redistribute supplies across sites.



Items & Inventory

Locate stock, monitor expiration dates and track costs for medical and non-medical supplies, with barcode, QR and GS1 support.



Requisitions & Sourcing

Compare suppliers, document sourcing decisions and move approved needs through procurement.



Receipt & Dispatch

Receive and dispatch stock with clear records, fewer repeated entries and support for offline sites.



Dispensing & Pharmacy

Manage prescriptions, distributions and chronic refills together, with checks to support safer dispensing.



Planning & Resupply

Plan quantities and budgets around actual consumption and expected care needs, with requests ready for review.



Stock Counts & Corrections

Reconcile physical stock with your records, online or offline, with reasons and approvals for corrections.



Cold Chain & Warehousing

Protect sensitive supplies with storage alerts, and help warehouse teams locate stock quickly.



Reports & Analytics

Use 50+ reports to understand stock, track performance and answer operational questions without rebuilding spreadsheets.



Integrations & Interoperability

Connect PIMS with existing finance, health reporting and monitoring systems to reduce duplicate work.



CCR Extension

Connect patient care with the supplies it depends on. The extension unlocks three more modules:



Visits

Registration, queues and triage



Case files & Consultations

Care pathways, forms and prescribing



Lab

Orders through samples to results

PIMS MOBILE • ANDROID, IOS & WHATSAPP

Reach the places laptops and servers can't.

Humanitarian operations stretch across remote, insecure and fast-changing settings, where sending computers, IT staff and reliable connectivity is rarely possible. The PIMS app runs on the phones teams already carry, bringing key tasks to the last mile without new infrastructure.



Look up stock at any facility



Register beneficiaries, dispense items



Follow the pharmacy waiting list



Review dispensing indicators



Use PIMS on WhatsApp. Dispense items, check stock and approve transfers with step-by-step guidance in seven languages. No extra app needed.



Connected patient care. Adapted to your services.

Bring visits, consultations, orders and prescriptions into one case file, for clinical services and case-managed programs alike.



1 Register

Visit and queue token

2 Triage

Prioritize care and track waits

3 Case file

The appropriate care pathway

4 Consult

Relevant records and value alerts

5 Order

Lab, imaging, prescriptions

6 Outcome

Document the next step or closure

Adapt to your clinical services

Update consultation forms and care pathways through settings as services change, without waiting for a software release.

Relevant information, less repetition

Show fields relevant to age, sex and pregnancy status, and reuse earlier records to reduce repeated entry.

Support informed clinical review

Highlight values outside age- and sex-specific ranges and flag responses for review, with access controlled by role.

Familiar clinical language

Use seven languages and consistent links to ICD, symptoms, medicines, procedures and allergies.

Works where the connection doesn't

Continue recording care offline and sync later, with training mode and printable outputs available.

Connected to the pharmacy

Send prescriptions to the pharmacy for dispensing with safety checks and automatic stock updates.

BUILT FOR



Outpatient clinics

One visit, one token, one record from registration through consultation, lab and pharmacy.



Nutrition

A continuing case file per child, with MUAC, z-scores and WHO growth charts at every visit.



Maternal health

Antenatal pathways for booking, follow-up and delivery, with pregnancy fields shown only where relevant.



Mental health

Its own intake forms, session pathway and terminology, with each client in one case file, encrypted if needed.



Protection

Sensitive case files stay with assigned teams through department-level access, with every action logged.



Case management

One case file follows the person across departments, with referrals, case notes and closure on record.



Vertical programs

Dedicated pathways, such as cholera or chronic care, built from existing fields, with defaulter tracking.



Emergency response

Build a new pathway in an afternoon, run it offline and report on it without a software update.

A supported start. An ongoing partnership.

We assess your needs, configure PIMS and prepare your teams for daily use. Key staff learn to support colleagues and extend PIMS to additional sites as your operation grows.



1 • Discover

We assess your sites, commodities, workflows and connectivity to understand what your teams need.



2 • Build

We configure PIMS around your operations, prepare your data and set up your working languages.



3 • Succeed

We train teams for daily work and prepare key staff to support future roll-outs. Continued follow-up helps partners build capacity, review insights and work through operational challenges.

WHY PIMS IS BUILT THIS WAY

The last mile can't be fixed with a logistics tool alone.

Supplies are lost where care is delivered, and the people there are nurses, pharmacists and program staff, not logisticians. That is why PIMS brings supply chain, pharmacy and patient care into one hybrid system.

- 01 Adoption needs a return** Frontline teams won't keep a logistics system up to date on top of their day job. PIMS pays them back with faster dispensing, shorter queues, safer prescribing and patient records, and that daily use keeps stock data accurate.
- 02 One language for two worlds** Logistics talks in consumption rates, lead times and batch numbers; health teams talk in patients, visits and treatments. PIMS lets staff record work in the language of their service and turns it into supply data behind the scenes.
- 03 Stock connected to the service** A stockout isn't a data problem; it's a beneficiary going without. Linking every movement to the visit, prescription or program it served shows where supplies are really needed and why losses happen, which a logistics view alone can't see.

Hybrid by design: the supply chain improves when the people delivering the service can use it.

GET A FIRST-HAND LOOK

See how PIMS fits your operation.

Book a demo with the team that builds PIMS.

pims@internationalmedicalcorps.org

+1 (310) 826-7800

pims.internationalmedicalcorps.org

